



Project in Focus | Future Directions Integrated Implementation Plan – NSW & Family Community Services

Future Directions for Social Housing is the NSW Government's vision for social housing for the next 10 years and was announced in January 2016. Future Directions includes a commitment to invest over \$1bn in new social and affordable housing, and replace over 17,000 public housing dwellings. This investment aims to act as a catalyst to drive over \$22bn of social, affordable and private housing development including a range of support service initiatives to achieve better outcomes for social housing tenants.

Future Directions is by far the largest and most complex change program to NSW social housing in decades.

Our Role

Thelem was engaged to develop the Integrated Implementation Plan for the Future Directions program. The plan provided Family & Community Services (FACS) with an aggregate view of the benefits, deliverables, milestones, risks, stakeholders and dependencies across all programs within the social housing strategy.

The Integrated Implementation Plan captured information regarding resources, reporting regimes, procurement approaches, change management strategies, governance protocols, communication protocols, program assurance/readiness/rigour testing, timing of key deliverables, overlaps and the timing of interdependencies with some overlay of the stakeholder/communications impacts. The plan also provided reporting tools that will support a cycle of progress reporting, risk reporting and ongoing program management.